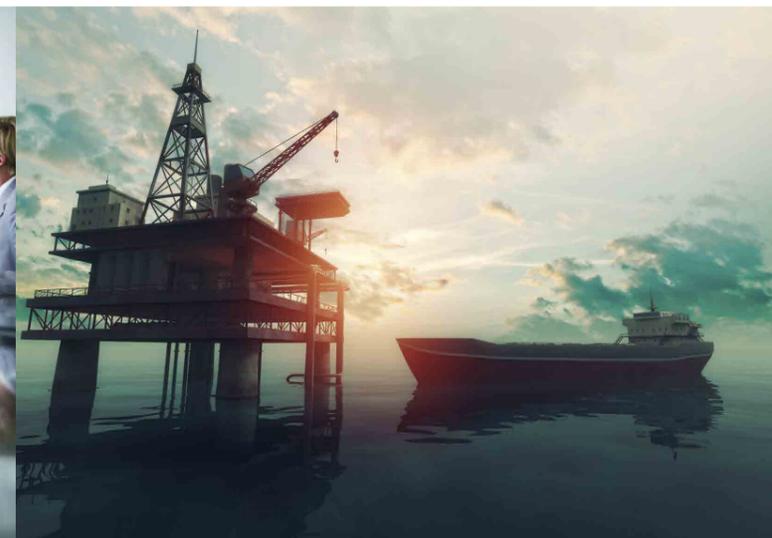


	DESTINATION	FLIGHT	GATE	REMARKS
35	MILAN	FL557	05	CANCELLED
23	LOS-ANGELES	AG823	38	ON TIME
15	PARIS	SM017	23	DELAYED
08	HONG-KONG	KL238	15	GATE OPEN



GOCRISIS

Address: 15 Colin Street, West Perth, 6005 Western Australia
 Postal: Po Box 1909, West Perth, 6872 Western Australia
 Telephone: +61 8 616 31710
 Email: info@gocrisis.com
 Website: www.gocrisis.com

#gocrisis



GOCRISIS

readiness, response, recovery

**YOUR PARTNER IN
 CRISIS MANAGEMENT**

GoCrisis is an Australian company with a worldwide network of leading crisis experts and responders. With first-hand, international crisis and emergency management experience our team of specialists support a variety of organisations through complex crises and issues. Our philosophy is to empower and support our clients with knowledge, skill and scalable resources to respond effectively to an emergency or crisis.



GoCrisis has experience across multiple industries. Having worked with the world's largest brands, we apply our cross-industry experience in training and response.

In times of crisis, GoCrisis becomes an extension of your business by providing expertise, resources and technology to ensure you lead your business successfully through challenging circumstances. During a crisis, companies' resources are under huge pressure to respond to the crisis whilst the need to continue business as usual remains essential under the ever-growing demands of stakeholders, instantaneous modern media, legislation, industry regulations and public expectation. GoCrisis supplements your organisational workforce and provides you with the essential capability to proactively take control of events with a fast, effective and compassionate response that helps limit the anguish of people affected, protects company reputation, and limit financial losses and legal liability.

Our People

GoCrisis consists of an energetic, multi-disciplinary team with extensive experience in managing international crises across multiple industries. We apply our field experience with current research and knowledge to provide our clients with up-to-date tools that apply the latest challenges and opportunities in crisis management. Our core response team is a

multinational team and between us we have over a hundred years of collective crisis experience in some of the world's largest brands. We have a large worldwide team of GoResponders who provide scalable human resources to our clients. Our GoResponders team is trained annually.



Readiness

- Reputational risk assessment and crisis mitigation;
- Writing and reviewing crisis plans;
- Regulatory compliance and filing;
- Training leadership teams and in-house responders in best practice crisis management;
- Exercises to test crisis plans, processes and systems;
- Post-exercise analysis and
- Business continuity planning.

Response

- Strategic and tactical support;
- Integrated contact centre services;
- Family assistance;
- Crisis communications and media management
- Social media response teams;
- Mental health support;
- Administrative support;
- Recovery and repatriation of personal effects;
- Repatriation of deceased and
- Memorial services.

Recovery

- Outreach
- Reputation management and recovery;
- Post-crisis analysis and
- Recovery and remedial services.

Our infrastructure

- Our head office is in Australia. We have representation in China, New Zealand, Malaysia, Thailand, South Africa, Middle East, America and the United Kingdom.
- Our GoResponders are annually trained and strategically located around the world, ready to respond at any time to support our clients with scalable resources.
- Our Sydney warehouse has government security clearance. Our Emergency Operations Centre is located here with Contact Centre desks, Communications, Logistics, Operations, Personal Effects processing and secure storage facilities.
- Our Crisis Communications network stretches 127 key cities around the world with 160 crisis specialists.
- Our disaster assistance network stretches globally to include portable fatality management equipment, medical staff and private aircraft.
- Our contact centre has crisis trained agents ready for rapid activation. Our cloud-based, secure platform allows our clients to have full visibility on all agent activity and call data.